

OUR COMPANY POLICY

Our goal is to make Alluser Industrie s.r.l. the "natural choice" in the sector of integrated security and access control systems (eg: anti-theft Portals), creating and spreading a new culture inspired by the following values that take into account the business context in which we operate and the stakeholders that revolve around our organization (customers, shareholders, personnel, suppliers, communities, bodies and institutions).

MISSION

Customer satisfaction is the main purpose of our work and the guiding principle of our Company Policy; we also strive to obtain the satisfaction of the other "stakeholders" that revolve around our organization.

For this reason:

- ❑ We respect the environment and promote the quality of life in compliance with current legislation both for what concerns products and services provided, both for what concerns the environment, health and safety in the workplace, and for what concerns compliance with ethical principles and values and information security.
- ❑ We want to achieve the highest levels of quality perceived by the customer both as regards the product and services and information security.

To this purpose,

- ❑ We strive to be a sensitive, dynamic, responsible and professional company, to serve our customers with the aim of satisfying what is required of us.
- ❑ We are open to new ideas and approaches and we are ready to distribute them. .
- ❑ We strive to spread a culture aimed at promoting and implementing the continuous improvement of our organizational system with the contribution of all interested parties.
- ❑ Our organizational system embraces the "plan-do-check-act" philosophy inspired by the application and certification of the organizational model based on UNI EN ISO9001, the methodologies of "risk management" and the "risk based thinking" philosophy of ISO9001.
- ❑ Promotion of consultation, involvement and conscious participation of workers and their representatives at all levels in the implementation of the Integrated System, also involving third parties who work permanently with the Company.
- ❑ Commitment to the continuous updating and compliance with the legislation in force and all other requirements signed by the organisation including those relating to information security, health and safety in the workplace, those relating to energy efficiency, energy use, energy consumption; this requirement is expressly requested to the main stakeholders.
- ❑ Continuous improvement of the methods of managing processes for the achievement of ever better results and commitment to ensure the availability of information and the necessary resources to achieve objectives and goals;
- ❑ Relationship of maximum collaboration and understanding with Customers in order to evaluate and correctly interpret their needs and be able to operate at best.
- ❑ Attention to resources and awareness of the importance of their role in the company dynamics, which attributes a prominent role to the training and development of all staff.
- ❑ Activation of programs to spread awareness and culture on the requirements of company management systems and providing for the involvement of its employees for information security, through appropriate communication, training and information channels.

With regard to the information security management system, the Management wants to ensure:

1. Confidentiality – information accessible only to duly authorized parties and/or processes;
2. Integrity – safeguarding the consistency of the information from unauthorized modification;
3. Availability – easy access to the necessary information;
4. Control – ensuring that data management processes and tools are secure and tested;
5. Authenticity – reliable source of information.
6. Privacy – guarantee of protection and control of personal data.

The information assets of Alluser Industrie srl to be protected consists of all the information located in the Padua office consisting of personal data and data relating to the company's know-how.

The lack of adequate levels of security may lead to damage to the activity of Alluser Industrie srl, the lack of customer satisfaction, the risk of incurring penalties related to the violation of current regulations as well as damage of an economic, financial and corporate image nature.

The commitment of the management is implemented through the definition of an organizational structure suitable for:

- establish company roles and responsibilities for the development and maintenance of the ISMS;
- control the supply chain regarding the use of information systems;
- check that the ISMS is integrated into all business processes and that procedures and controls are effectively developed;
- monitor exposure to information security threats;
- activate programs to spread awareness and culture on information security.

The general objectives of Alluser Industrie srl are therefore:

- guarantee the best standards, optimizing and rationalizing business processes and tools;

- ensure the effectiveness of the ISMS;
- ensure user satisfaction in relation to the quality of information.

All personnel must work to achieve security objectives in information management. The application of the management system therefore requires full participation, commitment and effective interaction of all human and technological resources. The continuous growth of the services related to the service provided will be pursued through the regular review of the service, aimed at monitoring the pre-established objectives and defining areas for improvement.

PRINCIPLES

Convinced that the staff represents the most valuable asset to our company we have developed some principles, inspired by the values that support our corporate mission.

Commitment

The commitment to customers, external and internal, is reflected in staff development and in achieving their business goals. The company is committed to developing values capable of involving all staff, to spreading a culture that unites the whole company while respecting the various professionals.

Transparency

The diffusion of common values is encouraged by the principles of equity adopted towards the staff and by the exchange of ideas. We encourage communication at all company levels and the involvement of personnel in the decisions to be made

Development

The development of multiple individual talents is the basis of the growth of our potential.

We promote constant training and attribute to everyone well-defined responsibilities to make the work more stimulating.

Creativity and innovation

Creativity and innovation are the norm in the dynamic context in which we work.

We strive to ensure that staff are stimulated to constantly improve and are not afraid of making mistakes, so as to spread more and more in our organization the prerequisites of creativity and the conditions for innovation.

Flexibility

Openness to change distinguishes our mission and our work.

We respond promptly to the needs of our customers and to changes in the market without letting ourselves be conditioned by tradition.

The Integrated Quality, Information Security System developed is based on the achievement, maintenance and improvement of the requirements specified in the ISO 9001: 2015, ISO / IEC 27001: 2013 standards with the constant commitment of the Management.

The Management is committed to:

- implement, support and periodically verify this Policy, to disclose it to all subjects working for the company or on its behalf;
- ensure the resources necessary to ensure the effectiveness of management systems;
- define business goals;
- periodically review the company's goals and policy to verify its continued suitability.

The policy is reviewed if necessary during the Management Review and is made available to interested parties also through publication on the website.